



The Home Nursing Services team is gearing up for National Case Management Week.

SALUTING CASE MANAGEMENT

Home Nursing Services and Dorian Maples & Associates honor case managers for their dedication to ensuring their clients receive “Excellence in Action.”

article by Jennifer Blomquist • photography by Jeffrey Crane

“I like to think I’m a compassionate person,” says Registered Nurse Dennis Shipley in a humble voice. “Working as a case manager, I’ve been able to help a lot of disadvantaged people by making sure they receive the care they need and deserve.”

Shipley spent the last three-and-a-half years working as a case manager for Home Nursing Services, a sister company of Dorian Maples & Associates, Angel Corps and First Call Medical Staffing. Before that, he spent many years working as a registered nurse.

“A case manager helps the client interface with the rest of the health care system,” says Shipley. “With my background as a registered nurse, most of my work as a case manager involves handling complex medical regimens for clients. I have one client who takes 36 different medications every day. That’s a lot for him to handle alone.”

October 14-20 is National Case Management Week through the Case Management Society of America (CMSA.org). This year’s theme is “Excellence in Action” and Home Nursing Services and Dorian Maples & Associates are enthusiastically getting involved by planning activities to honor these special people.

“We want to celebrate and salute everyone who does this kind of work,” says Dorian Maples. “It’s a very demanding job and

we work hard to keep our skills current by reading new literature and attending conferences.”

Maples points out that case managers offer four advantages to the field of case/care management as outlined by the CMSA:

- Elevated quality of patient care
- Reduced hospital re-admissions
- Conservation of health care related costs
- Reduced medical errors.

“Case managers like Dennis know what needs to happen next for the client,” says Maples. “If a client is exhibiting certain symptoms, Dennis has seen the whole picture and knows what direction things need to go.”

Ruth Force is the director of geriatric care management for Dorian Maples & Associates and has a background in social work. Her expertise offers another layer of care to enhance the welfare of the client.

“I look at things relationally, not clinically,” says Force. “When I do an assessment, I’m looking at the social, legal and financial aspects for that person and sharing this information with the family to help them make well-rounded decisions with the client.”

Shipley was recently asked to fill out a questionnaire in light of the upcoming National Case Management Week. He

proudly summarized the importance of his profession by stating his personal motto: At the heart of case management has to be the Golden Rule, “Do not allow to happen to others what we would not tolerate happening to ourselves or our family.”

Company Information

These companies can be found on Facebook and LinkedIn

Owners: Rick and Dorian Maples

Angel Corps

Telephone: (260) 426-4357

Website: CorpsOfAngels.com

Services: Non-medical home care

Home Nursing Services

Telephone: (260) 424-1237

Website: InHomeNursingServices.com

Services: Medical home health care

First Call Medical Staffing

Telephone: (260) 424-1329

Website: FirstCallMedStaff.com

Services: Temporary staffing of health care facilities

Dorian Maples & Associates

Telephone: (260) 918-1141

Website: IndianaGeriatrics.com

Services: Geriatric Care Management